

AG PARTS

EDUCATION

A division of AGParts Worldwide, Inc.

K - 1 2 SOLUTIONS GUIDE

Chromebook Parts

Laptop Parts

Device Buyback Program

Motherboard Exchange Program

Recertified Chromebook Parts

Whole Units

Success Stories

www.agpartseducation.com



TRUSTED BY 7,500+ SCHOOL DISTRICTS NATIONWIDE

The logo for AGI (AGParts Education) is a white circle containing the letters 'AGI' in a bold, blue, sans-serif font. A small blue arrow points to the right from the letter 'I'.

ABOUT AGPARTS EDUCATION

Established in 2000, AGParts Education is an industry leader in providing parts for mobile devices across all brands and product categories. We have achieved this stature by expanding our partnerships with leading computer and electronics manufacturers, while continuing to enhance our proprietary systems and software. Our team of professionals and our state-of-the-art technical facilities allow us to develop customized solutions to meet our customers' constantly changing needs.

AGParts Education will take over the challenges and logistics to help your district manage Chromebooks deployments, no matter how big or small.

- 188,000 sq. ft. Greensburg, Pennsylvania Headquarters: A state-of-the-art distribution facility and repair center.
- 16,000 sq. ft. Mount Pleasant, Pennsylvania device buyback processing facility.
- 2,000 sq. ft. personnel office located in Hudson, Wisconsin.
- 200+ employees to serve you



ADVANTAGES & BENEFITS

- 500,000+ parts in stock
- Limited Lifetime Warranty on most products
- One-Year Warranty on batteries, adapters, and motherboards against defect
- Free, same day shipping
- No restocking fees
- 120-day returns for parts no longer needed
- Quality driven processes
- Proprietary and customizable systems and software
- Advanced testing & repair equipment
- Online access to track orders
- Industry knowledge of OEM part numbers and commodities
- No landfill environmental policy

THE MOST EXPERIENCED CHROMEBOOK PARTS PROVIDER FOR K-12 1:1 INITIATIVES!

ONLINE PARTS STORE

CHROMEBOOK | LAPTOP | ALL BRANDS

AGPARTSEDCATION.COM

Our goal at AGParts Education is to constantly evolve and offer our K-12 customers new solutions and services. That's why we've developed our online parts store: AGPartsEducation.com. This website will help you better manage your parts and repair orders with features that make ordering easy and efficient.

PARTS WE CARRY

We currently stock 500,000+ replacement parts including:

- LCD displays
- System boards
- Adapters and batteries
- Plastic case parts
- Keyboards and more

CUSTOMER SUCCESS STORY:

TSI TEACHER / EDTECH PROJECT MANAGER
SCHOOL DISTRICT IN VIRGINIA

"I've worked with our AGParts Education Sales Executive for five years. He is always responsive and helpful. Turn around time on parts quotes, a fast purchasing process, and even faster shipping, are all reasons I continue to work with AGParts Education. Adam and the AGParts team have helped us keep our Chromebooks outfitted with chargers when the pandemic required us to pivot to distance learning at a moments notice. He also helps to make sure we have parts readily available for our Chromebook repair program at our high school, which repairs close to ten different Chromebook models at any given time. I can't recommend them enough."



CHROMEBOOK PARTS

AGParts Education is specifically dedicated to providing schools with cost-effective Chromebook service parts. AGParts Education stocks all major components for all current Chromebook brands including: Acer, Asus, Dell, HP, Samsung, Toshiba, and Lenovo.

WEBSTORE FEATURES

- View complete order history from all accounts & sub accounts
- View real time order updates
- Reprint historical orders
- Add management approval step to quotes
- Reorder from history with one click
- Process credit card orders

WARRANTY

AGParts Education offers a Limited-Lifetime Warranty on most products against manufacturer defect in materials and workmanship. Excludes cracks or incidental damages obtained from general use and wear. One-year warranty on batteries, adapters, and motherboards against defect.

CREATE
ACCOUNT

BROWSE
PARTS

SCHEDULE
A CALL

DEVICE BUYBACK

RECOUP THE HIGHEST VALUE FOR YOUR USED DEVICES

IT'S EASY TO SELL YOUR USED DEVICES!

Whether your district is refreshing devices or looking to get the best value for your older fleet, AGParts Education offers the simplest and most lucrative way to get cash or credit for your used Chromebook devices. When partnering with AGParts Education on device buyback, you can choose to take advantage of receiving a technology department credit instead of a check, keeping the money within your technology budget. This keeps the money from going back into general district funds. This credit can be used towards future parts or solutions purchases.



DOWNLOAD OUR DEVICE BUYBACK SOLUTIONS GUIDE & REQUEST A QUOTE!

Whether you're ready to sell now, or will be ready to do so soon, download our Device Buyback Solutions Guide to learn more about our how our process works.

DOWNLOAD GUIDE

REQUEST A QUOTE



HERE'S HOW OUR THREE-STEP PROCESS WORKS:



**After your devices are received at the AGParts Education facility, we will begin our detailed testing and grading process. This process takes approximately 30 days and upon completion your school district will receive an outline providing the final grades and total monetary value of your devices. Your payment will be issued within 45 days of audit completion.*

CHROMEBOOK REPAIR

APPLE PARTS & DEVICE REPAIR BY AGIREPAIR

AGIREPAIR: OUR SISTER COMPANY

AGiRepair is a recognized leader in the mobile device repair and wireless repair parts industry, with a steadfast commitment to offering cutting edge technology repair solutions. Since the year 2000, some of the largest retailers, corporations, repair depots, and educational institutions have entrusted AGiRepair as their essential partner. Specializing in device repair for education, AGiRepair also offers 1:1 device protection options, device buyback, Apple parts, and much more.

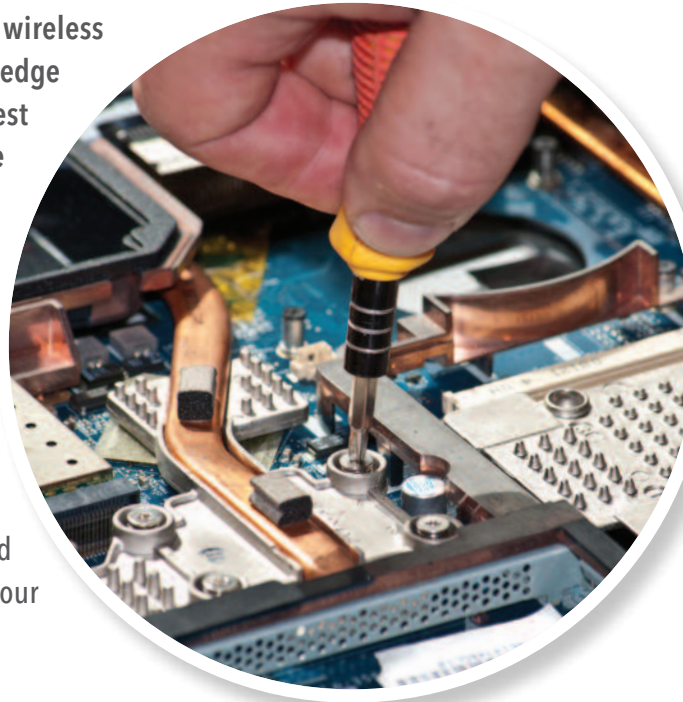
QUALITY DEVICE REPAIR

Ensure that your student Chromebooks are always up and running with Chromebook repair service performed by our sister company, AGiRepair. Our extensively-trained technicians will have your devices working like new in no time. We use the same parts offered by AGParts Education, and we've also implemented meticulous testing procedures to ensure that your Chromebooks arrive back to you working great.

Repairs Include:

- Cracked Screens
- Liquid Spills
- Charging Issues
- Motherboard Failure
- Keyboard Repair
- Battery Repair

We have the parts and expertise to repair all of the most popular Chromebook models, including Acer, Asus, Dell, HP, Lenovo, Samsung, and Toshiba.



REPAIR FEATURES & BENEFITS

- Our 188,000 sq. ft. facility is uniquely equipped to handle high-volume repairs quickly and efficiently.
- We're devoted to providing the most affordable and highest quality repairs to all customers.
- All repairs are guaranteed by our hassle-free, one year warranty protecting against any potential defects.
- Our 100+ technicians are professionally trained to rapidly repair your devices, while never sacrificing quality.
- Free inbound / outbound shipping on all repairs, plus printing of shipping labels directly from our website.
- You will receive first class care from your own knowledgeable and devoted account executive.

APPLE DEVICE PARTS

AGiParts.com by AGiRepair offers a complete line of Apple device parts at internationally competitive prices. All parts are hand tested before shipping from our facility ensuring optimum quality. Other benefits include no minimum or maximum order, and free shipping on orders of \$500 or more.



CREATE AGIPARTS.COM
ACCOUNT



CREATE AGIREPAIR
ACCOUNT

ADDITIONAL SOLUTIONS FOR YOUR K-12 CHROMEBOOK INITIATIVE



MOTHERBOARD REPAIR

- \$99.95 flat rate per motherboard repair (minimum quantity 10 per order, customer responsible for initial shipping cost).
- No diagnostic fee, waived fees for non-repairable boards.

LEARN MORE



MOTHERBOARD EXCHANGE

- Return shipping covered by AGParts Education
- Up to 60 days to return the core upon new exchange purchase.

LEARN MORE



RECERTIFIED PARTS

We carry a full line of Recertified Chromebook parts! All of our Recertified Parts are covered under a Limited Lifetime Warranty and rigorously tested under our 3-point, in-house inspection process.

LEARN MORE



WHOLE UNITS

AGParts offers fully recertified, whole unit Chromebooks. Each device is inspected with our 15-point certification process to assure that they are fully functional to original factory specifications.

LEARN MORE



AMAZON PARTS STORE

Are you looking for one-off Chromebook parts or individual purchases? Our Amazon store offers the same inventory as our website store with no account needed. Click the button below to browse.

VISIT AMAZON STORE

IF YOU'RE NOT BUYING UL-CERTIFIED, YOU'RE PUTTING YOUR STUDENTS AT RISK.

Download our UL-Certified Guide!

Electronic devices are expensive. We get it. Who doesn't want to cut costs where they can? Generic accessories like AC adapters seem like a good place to start, right? **Wrong!**

Generic AC adapters are often made with substandard parts that fail to meet safety requirements. These faulty parts are a serious safety risk because they can overheat and pose immediate fire and burn risks. **All AC adapters inventoried by AGParts Education are UL-certified.** We would never offer you any adapters that aren't.

A UL-certified AC adapter bears an authorized UL Mark. This means it has been evaluated and meets the appropriate Standard for Safety. These adapters comply with UL safety requirements for the U.S. When you use a UL-certified AC adapter, you have the peace of mind knowing that this product has met stringent requirements for safety and quality.



DOWNLOAD GUIDE



K-12 SUCCESS STORIES & PURCHASING CONTRACTS

"I would argue AGParts Education is one of the best vendors for Chromebook parts out there. They are transparent, efficient, and professional on covering the needs of our organization. Here are a few of the perks my school district has enjoyed by partnering with them: Easy-to-use website. One-day shipping (THIS IS HUGE and we appreciate that). Amazing support from their Sales Executives. Products that you can trust. AGParts Education has been a great company to partner with and I look forward to continuing that partnership."

*Tyler C. - Lead Computer Technician
School District in Ohio*

"My AGParts Education Sales Executive is pleasant to work with. He gets back to us quickly and goes out of his way to be helpful. A few months ago I mentioned that we had purchased defective chargers from a different vendor. He sent us replacement chargers at no charge. We really appreciated that and he is my first call when we need supplies."

*Deborah G. - Administrative Assistant
School District in New Jersey*

"As a K-12 school district, repairing our student chromebooks as quickly as possible is a top priority for us. Finding that parts we need on the AGParts Education website has always been very easy. Items are sorted by manufacturer, model, and specific part category, which means we don't have to navigate through pages of parts. If there are parts that are not available, there is the option to be notified when they are. Our Sales Executive has always been extremely helpful in getting us the parts need. The ability to create a quote on the website and submit to our Purchasing Department also makes things much smoother. We have never been disappointed in our service with our Sales Executive or AGParts Education in general."

*Denise B. - Application Support Analyst
School District in Arizona*

As a Technology Director in a K-12 school district, my staff and I are tasked with handling a wide array of issues everyday. Having support from a company like AGParts Education keeps student devices up and running when they need to be. We have a limited staff, and as a 1:1 school it can be challenging to support and train teachers along with supporting and repairing student devices. That's where AGParts Education comes in and helps us when we need parts and repair in a timely and affordable manner.

*Aaron S. - Technology Director
School District in Pennsylvania*

AGPARTS EDUCATION IS AN APPROVED VENDOR FOR SEVERAL NATIONAL AND REGIONAL PURCHASING COOPERATIVES



Contract # 220105
Technology Solutions
Products & Services
Listed as AGParts Worldwide, Inc.



Contract # 21-22 7Q000
Device Supplies,
Service and Repair
Listed as AiRepair TX



Contract #:
10100996-CLS2022.028
Technology
Listed as AGParts Worldwide, Inc.



Contract # CMPS2223
Computer Hardware / Supplies
Listed as AGParts Worldwide, Inc.



Bid # HCEC-CAT-21-07
Chromebook Refurbishment
Parts and Accessories
Listed as AGParts Worldwide, Inc.



Bid #R18-2022-02-000025
Device Repair
Listed as AGParts Worldwide, Inc.



Contract # 23-7452
Hardware, Software, Services and
Related Services - ESC Region 19
Listed as AGParts Worldwide, Inc.



Contract # 22.22
Technology Hardware
Listed as AGParts Worldwide, Inc.



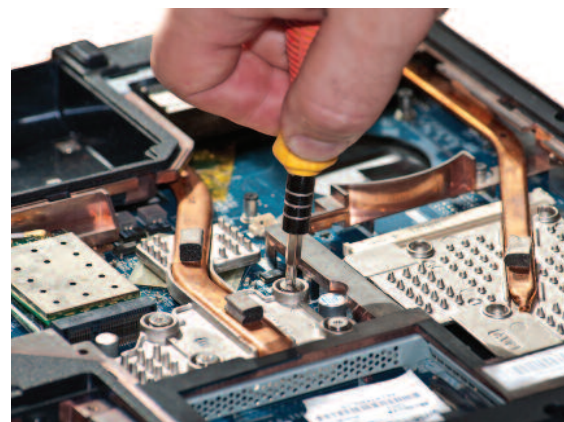
Contract # 21/031KN
Technology Products & Services
*Listed as AssetGenie, Inc. DBA
AGiRepair & AGParts Education
(AssetGenie, Inc.)*



Contract #20180402
Chromebook Parts
Listed as AGParts Worldwide



Vendor # 42166
Listed as AGParts Worldwide, Inc.



AG PARTS EDUCATION

A division of AGParts Worldwide, Inc.

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Wisconsin Sales Office

213 2nd Street
Hudson, WI 54016

Mount Pleasant, PA Processing Facility

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